

	<p>Government of India Ministry of Finance, Department of Revenue Central Board of Indirect Taxes and Customs (CBIC) Office of the Commissioner of Customs (Preventive) Rummaging and Intelligence Division 11th Floor, New Custom House, Ballard Estate, Mumbai - 400 001</p>
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Date: 25.10.2023

PUBLIC NOTICE NO. 03/2023

Attention of trade, stake holders and public at large is invited to this Public Notice for the Grievance Redressal Cell/ CPGRAM cell (Centralized Public Grievance Redress and Management System) of both the divisions of the Preventive Commissionerate i.e Rummaging and Intelligence (R&I) and Marine and Preventive (M&P) for prompt handling of grievances.

- i. Grievance if any can be filed on the online internet portal i.e <https://pgportal.gov.in> or sent to the below mentioned address, mail id and land-line numbers.

Sr. no.	Division	Address	E- Mail id	Landline no.
1.	Rummaging and Intelligence (R&I)	11 th floor, New Custom House, Ballard Estate Mumbai-400001	cpgram.rnimumbai@gov.in	022-22757616
2.	Marine and Preventive (M&P), Headquarters	100, Everest House, 2 nd Floor, Marine Lines (W), Mumbai-400002	cpgram.mnp@gov.in	022-22839930
3.	Marine and Preventive Unit (M&P), Alibagh Divison	Custom House, Koliwada, Alibagh, Raigarh-402201	alibag-divn@gov.in	02141-227768
4.	Marine and Preventive Unit (M&P), Bassein Division	Kila Bundur, Vasai (W), Palghar-401201	bassein.div@gov.in	0250-2953561

- ii. The contact details of the nodal officers for any communication including sharing of intelligence, complaints, grievance are as follows: -

Sr. no.	Name of the Officers	Designation	Contact no.	E-mail id
1.	Dr. Atul Handa	Commissioner of Customs (Preventive)	022-22757603	cpgram.rnimumbai@gov.in
2.	Shri Alok Srivastava	Additional Commissioner (Preventive), Rummaging and Intelligence Unit (R&I).	022-22757616	
3.	Shri Tapan Kumar	Additional Commissioner (Preventive), Rummaging		

		and Intelligence Unit (R&I).		
4.	Shri Nitin M Tagade	Joint Commissioner(P), Marine and Preventive Unit (M&P).	022-22839930	cpgram.mnp@gov.in
5.	Shri Pankaj Jha	Assistant Commssioner(P), Marine and Preventive Unit (M&P), Alibaug Divison	02141-227768	alibag-divn@gov.in
6.	Shri K.K Agarwal	Assistant Commssioner(P), Marine and Preventive Unit (M&P), Bassein Division	0250-2953561	bassein.div@gov.in

(Dr. Atul Handa)
Commissioner of Customs (Preventive)
Mumbai Zone – III

Copy for kind information to:-

1. The Additional Commissioner, CCO, Mumbai Customs, Zone III.
2. Notice Board/ Department Website.
3. Admin – I, R&I for circulation to all sections of R&I division.
4. Admin, M&P.